

[Project Based Support](#)

Our Project based IT support provides a project framework aimed at specific deliverables tailored to your needs and a proactive service designed to minimize the risk associated with critical projects. We offer consulting, planning, designing, installation, maintenance and training on all IT projects.

[Monthly Support](#)

Our monthly support services are designed to suit our customers' needs, from small business start-ups to large, multiple-location companies. eChrysalis delivers your own Fully-Staffed IT Department, without the high costs. Our all-inclusive Managed IT Support fixes any problems quickly with our remote access tools.

IT Support Services Plans

	LARVAE	CAT	MONARCH
	\$150	\$250	\$300
	per month	per month	per month
Unlimited Phone Support	✓	✓	✓
Unlimited Remote Support	✓	✓	✓
Support for Microsoft & Most Third Party Applications	✓	✓	✓
Asset & License Management	✓	✓	✓
Online Case Management	✓	✓	✓
Desktop Optimization & Management	✓	✓	✓
Spyware & Adware Support	✓	✓	✓
Software Patch Management	✓	✓	✓
Antivirus Software Management	✓	✓	✓
Unlimited Emergency On-Site Support		✓	✓
Emergency After Hours Support			✓

Our Desktop Support Services are available to all employees with any title and are not for sale to the public. The support services are available to all employees with any title and are not for sale to the public.